Belgium, April 17, 2007, Asteriskguru has released the new 0.30 version of its advanced PHP-based Queue statistics.

Asteriskguru is proud to announce the release of version 0.30 of the Asteriskguru’s Queue statistics: an advanced software tool for your helpdesk or any other business involving call-queues on Asterisk-based PBXs. The Queue Statistics gives a complete overview of all incoming or outgoing calls to a given queue, and allows better control over the quality of the services you provide to your clients. It can give precise information on dates, times and durations of calls in a certain queue and makes clear records of the performance of agents as well.

The new version 0.30 of Queue Statistics features a new, nicer look and more accurate statistics than ever, enabling users to rely upon the graphs on his screen. The new version also contains many bug fixes from the previous versions.

About Asteriskguru

Asteriskguru is a company with a 5-year record of developing, implementing and testing of all kinds of Asterisk-related technologies and software. Our team of Asterisk developers, consultants and system engineers has boosted Asteriskguru to become probably the largest independent Asterisk team in Europe. Besides news and useful tutorials and reviews on different VoIP products, we have developed our own Idefisk SIP/IAX2 softphone. Our customers are situated worldwide, ranging from small SMBs, to big organizations and ITSPs. We also deliver software and support to companies which implement Asterisk.